

Don't Let Bad User Behavior Degrade Your SQL Server Data Warehouse Performance & Scalability

Managing BI/DW Users & Applications to Improve Performance, Cost Efficiency and Compliance

- *Query and User Controls Improve Performance, Protect Resources, Lower Costs*
- *Real-time Messaging Guides Application Users to Improve Efficiency / Performance*
- *Query / User Auditor Delivers View of User, Application and Database Activity*
- *Auditing and Policy Controls Delivers Governance / Compliance Solution*

Highlights

- ✓ Improves BI user productivity and efficiency with real-time user messaging and management
- ✓ Guides and speeds performance tuning with comprehensive auditing of BI users, applications, queries, and database usage
- ✓ Ensures compliance policy enforcement with real-time auditing and data access controls
- ✓ Prevents resource wasting queries that drive up server and storage costs and slow performance
- ✓ Fast installation requires no application changes or database agents that impede performance

Issue: Managing More Users, More Apps, More Data

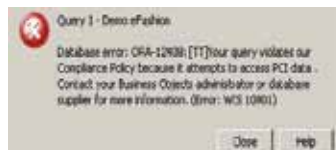
Business intelligence and data warehouse environments are growing rapidly - more users, more reports and queries, more applications, and ever larger databases. With all this growth it is increasingly challenging for IT to understand and deliver what the users really want, to respond quickly to performance bottlenecks, and to reduce support costs and increase system efficiency.

Solution: Application Usage Management for SQL Server

Teleran's proven software suite tracks and manages how BI users interact with the application and database layers. It bridges the gap between business and IT by giving you the visibility and control of the entire BI/DW environment to improve the user experience, increase performance, enhance compliance and reduce system costs. Teleran's patented product suite includes:

iSight™ - User/Query Auditing provides continuous visibility into activity at the user, application and database layers, including application user IDs, report names, SQL queries, database object usage and performance metrics. iSight reporting guides the management 1000s of users to lower support costs, speed trouble-shooting and performance tuning, and enhance compliance auditing.

iGuard™ - User/Query Management protects and improves the user experience by guiding BI and other application users with real-time messages. It also prevents runaway, inappropriate, or unauthorized queries from reaching databases and slowing performance or violating compliance policies.



iGuard messages inform and guide BI users when they violate an activated iGuard Policy.

This query was stopped before the database to prevent a compliance violation.



a Teleran solution brief

iSight Analytics Delivers Immediate Visibility



- Application User Management
- Performance Tuning
- Trouble-Shooting
- Compliance Auditing

Teleran BI Application Usage Management for SQL Server

Enhances Performance of Users and Applications

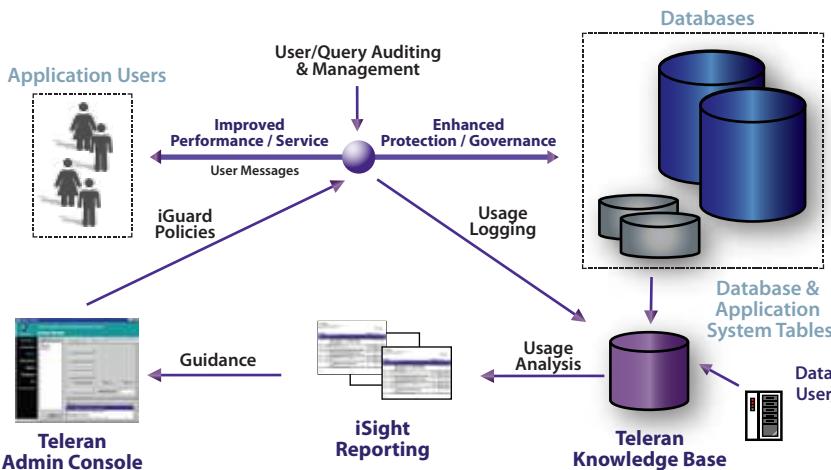
Delivers Visibility on Entire BI/DW Environment

- Teleran User/Query Manager prevents runaway or unauthorized queries and guides application users with real-time messages, improving performance and productivity, while lowering system resource costs.

- Teleran User/Query Auditing provides continuous visibility into activity at user, application and database layers, speeding trouble-shooting, enhancing compliance auditing and improving performance tuning.

Ensures Information Compliance and Protection

- As an independent layer of audit and control, the Teleran system acts like a database firewall. It continuously monitors and manages interactions of application users and applications with the database.



Flexible Network-based Architecture

- Installs on the network quickly and easily
- Continuous visibility and control
- No database agents or traces that slow performance
- No application programming or plug-ins required
- Supports SQL Server 2000-2008, Oracle, DB2 LUW and z

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