

THE COMPANY

Teleran Technologies is the leading provider of software for profiling, analyzing, and managing business intelligence (BI) usage including application and user behavior, data use and system performance in data warehouse, CRM, supply chain, analytical, and enterprise reporting applications.

Founded in 1996, Teleran pioneered application usage tracking, query controls, and real-time user guidance by inventing a network-based “policy engine” and management process that improves business performance and productivity, reduces IT costs, and increases the return companies get from their BI assets. Teleran has received The Data Warehousing Institute’s prestigious Pioneering Product award and Frost & Sullivan’s Entrepreneurial Company of the Year award. The company holds five patents granted by the US Patent Office and has additional patents pending.

MISSION

As the demand for business intelligence expands, the impact on IT organizations can be overwhelming: more users to support, more BI applications to maintain, more data to manage and protect, and more complex infrastructure to operate. Teleran’s unique and proven software products ensure that these BI assets deliver business value by continuously auditing, managing, and guiding how people interact with applications, information, and systems.

PRODUCTS

- **iSight™** continuously profiles and analyzes user behavior, application performance, and the use of corporate data enterprise-wide, helping IT to better understand, manage, and secure BI activity and resource use.
- **iGuard™** controls queries and users to ensure that all BI applications are performing optimally, improving resource efficiency and reducing system costs.
- **Automated Helpdesk™** guides users with real-time messages, maximizing user performance and productivity while reducing helpdesk calls and support costs.
- **Service Level Manager™** automatically maintains service levels as usage patterns and system resources change, minimizing the cost and effort of meeting performance expectations.

Teleran’s **Access Architecture™** enables these products to install quickly and operate continuously on the network without degrading database or application performance.

CUSTOMERS

Teleran provides strategic solutions for many of the world’s leading organizations, including:

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| ▪ ACS | ▪ Horizon BCBS | ▪ ScotiaBank |
| ▪ Allstate | ▪ JPMorgan Chase | ▪ State of Florida |
| ▪ Aventis | ▪ Merrill Lynch | ▪ State of Texas |
| ▪ Bristol-Myers Squibb | ▪ MetLife | ▪ Sun Microsystems |
| ▪ Corporate Express | ▪ PacifiCorp | ▪ Unisys |
| ▪ EDS | ▪ Quebec Revenue Ministry | ▪ US Army |
| ▪ Encompass Insurance | ▪ Regence Group | ▪ Wells Fargo Bank |

PARTNERS IN SUCCESS

Teleran has established strategic partnerships with industry leaders including ACS, EDS, IBM, Northrop Grumman, Oracle, and Sun Microsystems, as well as leading application companies.