

BI Application Usage Management for BusinessObjects



Ensuring Performance, Productivity and Lower Costs

- Prevents Rogue Queries that Slow Overall Performance
- Provides Comprehensive Audit and Analysis to Improve Universe Performance
- Guides and Manages Business Objects Users to Productivity and Efficiency
- Delivers Governance and Compliance Auditing and Controls

Highlights

Improves BI user productivity and efficiency with real-time user messaging and management

Guides and speeds performance tuning with comprehensive auditing of BI users, applications, queries, and database usage

Ensures compliance policy enforcement with real-time auditing and data access controls

Prevents resource wasting queries that drive up server and storage costs and slow performance

Fast installation requires no application changes or database agents that impede performance

Issue: Managing More Users, More Apps, More Data

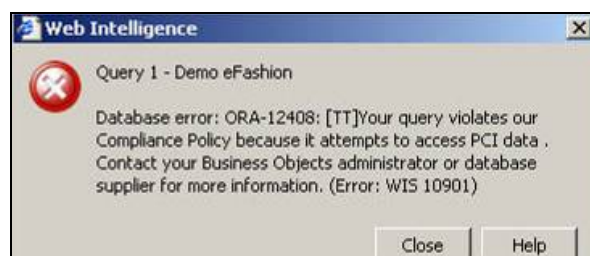
Business intelligence and data warehouse environments are growing rapidly - more users, more reports and queries, more applications, and ever larger databases. With all this growth it is increasingly challenging for IT to understand and deliver what the users really want, to respond quickly to performance bottlenecks, and to reduce support costs and increase system efficiency.

Solution: BI Usage Management for Business Objects

Teleran's proven software suite tracks and manages how Business Objects users interact with the application and database layers. It bridges the gap between business and IT by giving you the visibility and control of the entire BI/DW environment to improve the user experience, increase performance, enhance compliance and reduce system costs. Teleran's products include:

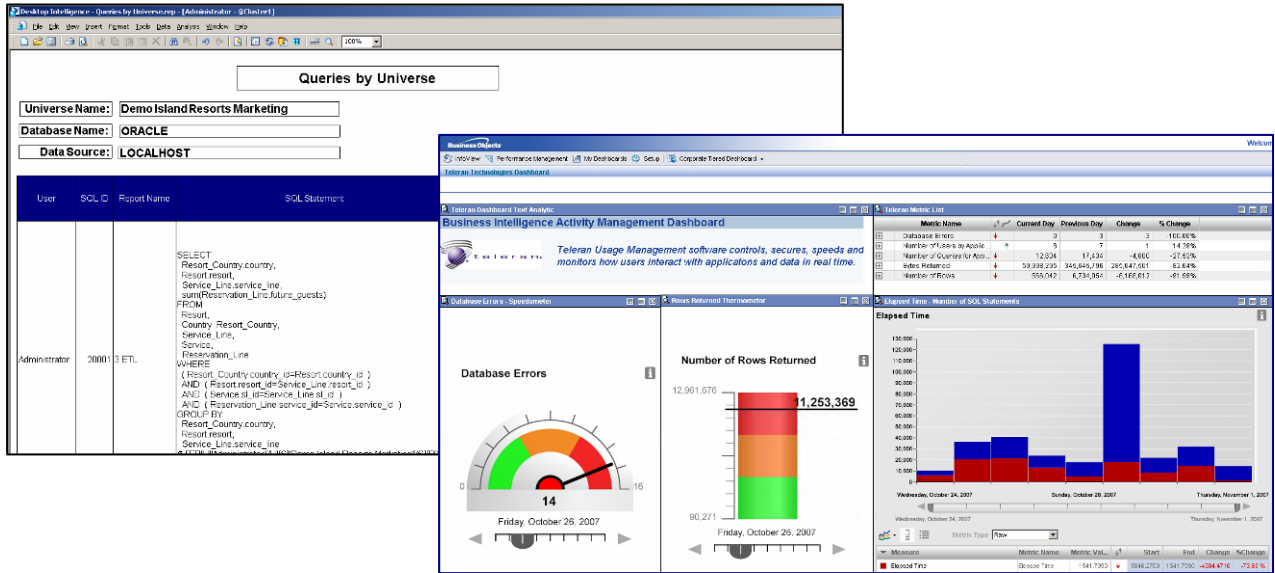
iSight™ – network-based usage auditing analyzes BOUSER IDs, report names, Universe, SQL queries, database usage and performance metrics. iSight delivers comprehensive visibility to understand and manage 1000s of users to lower support costs, speed trouble-shooting, improve service and enhance user productivity

iGuard™ – patented user/query management system protects and improves the user experience by guiding BOUSERS with real-time messages and proactively preventing runaway, inappropriate, or unauthorized queries from reaching databases and slowing performance or violating compliance policies.



Real-time iGuard Messages guide and inform BOUSERS when they violate an iGuard usage policy. This user's query was stopped before the database to prevent a compliance violation.

iSight Usage Auditing Reports and Dashboards Guide User Management, Performance Tuning, Resource Efficiencies and Compliance Auditing

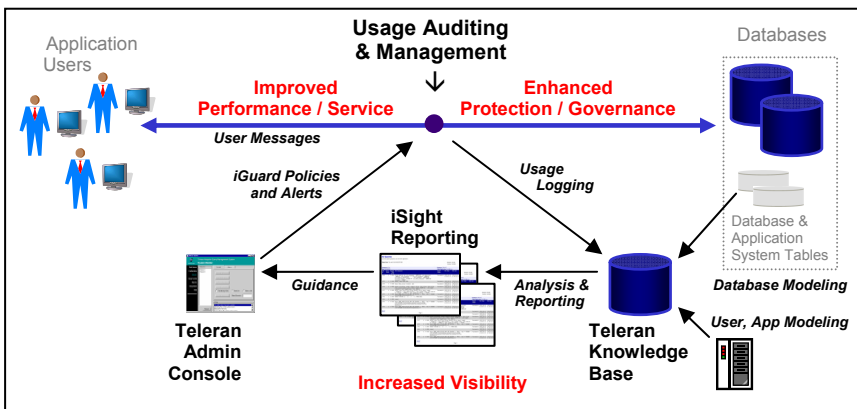


Telaran BI Application Usage Management

- Enhances Performance of Users and Applications
- Delivers Visibility on Entire BI/DW Environment
- Ensures Information Compliance and Protection

Flexible Network-based Architecture

Telaran's software resides on the network logically between SQL generating applications and back-end databases. This allows the Telaran system to audit and manage activity without putting overhead on databases or applications. Telaran supports a wide range of BI and enterprise applications and leading database platforms including Oracle, DB2 (LUW, System z) and Microsoft SQL Server.



- Installs quickly and easily
- Continuous visibility and control
- No application latency
- No database agents or traces that slow performance
- No application programming or plug-ins required



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